



ENERGY ASSISTANCE

City of Salem Emergency Energy Assistance

Program Summary: This program is designed to assist City of Salem residents who are facing a shut-off of main power for at least 30 days. We can assist with PGE or Salem Electric as long as the address in need is within the Salem city limits.

You need to bring:

- 5 day shut off notice **OR** customer account balance sheet (if already shut off)
- SNAP, or TANF approval documentation, or other proof of falling within income guidelines
- Picture ID – we will accept out of state IDs **once** but will need proof of Salem address such as a bill or bank statement.
- Please note:** Your name **MUST** be on the bill if you are the one to receive assistance. We cannot issue funds to someone who is looking for assistance on behalf of another individual.

Notice to PGE customers: PGE now issues a *past due and disconnect bill combined*, rather than a “shut-off notice”. NWHS will assist with these pending disconnect notices. The important info is located in **BOLD** (amount due, date due, etc.). Call us for further information and steps.