To log in to your Patient Portal, please go to this website: www.nextmd.com

or

use the Patient Portal link posted on our Northwest Human Services website at www.northwesthumanservices.org

Note: With the Patient Portal update on 11/17/18, the security question is no longer needed to log into your account.
• If your current username and/or password does not meet new, minimum security standards, you will be asked to update your username and/or password.
  ➢ your user name must be at least 6 characters long but cannot be more than 50 characters long
  ➢ your password must be at least 8 characters long, cannot be more than 200 characters long, and must contain at least one number, one upper case letter, one lower case letter and one special character (!@#$%^&*)
• You will select five security questions and answers that will be used during any other password reset you request.

• Set up an account email that will be used for account notifications and credential resets.
Your chart will display:

Welcome to the Patient Portal!

Use the tabs at the top of the screen to navigate your Patient Portal account.

*Please note that the Personal Health Record available from the Patient Portal is limited. For more detailed health information, a signed release of information must be on file with our medical records department.*