

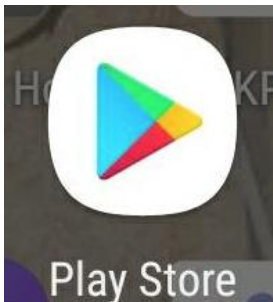
## Connecting from an Android phone or tablet:

1) Prior to your appointment, download the free **Microsoft Teams app** from your Play Store.

It is best to do this when you receive the e-mail about your appointment or a few hours before your appointment to allow for troubleshooting.

(If you do not receive an e-mail please contact 503-378-7526, to verify we have the correct e-mail address)

a. Open **Play Store** and search for “Microsoft Teams”



b. Download Microsoft Teams by clicking Install



c. No need to open the app or make an account

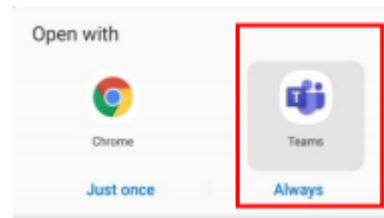
2) After downloading the Microsoft Teams app return to your e-mail regarding your appointment.



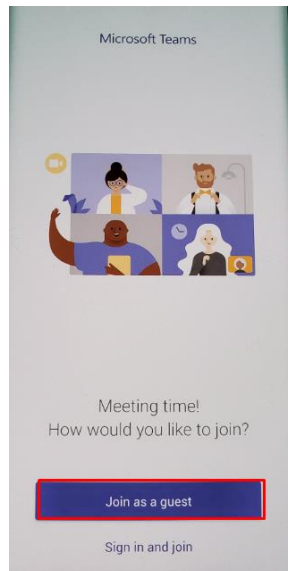
3) Click “Join Teams Meeting”

[Join Teams meeting](#)

## Connecting from an Android phone or tablet:

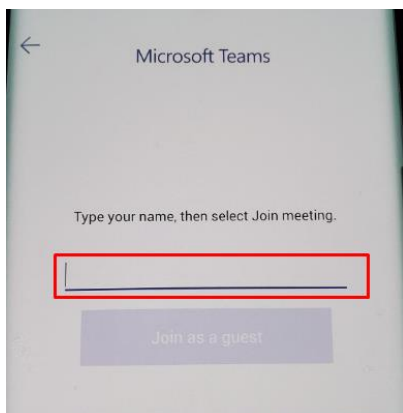


4) When asked what to Open with - Select Teams



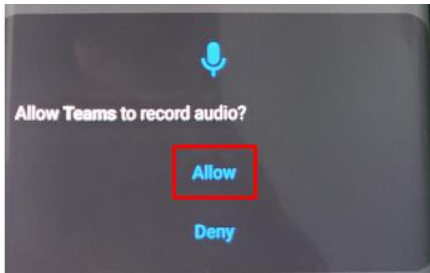
5) Join as a Guest

6) **Type your name** then select **Join Meeting**



7) You might be asked to allow Teams to use your **Audio** and/or **Camera**.

## Connecting from an Android phone or tablet:



8) If you join the meeting before the Provider, you will see the following message:



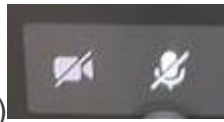
Make sure **video** and **audio** is on prior to joining the visit.

**Note:** If your camera is working & turned on you should see your cameras view at this time.

Please wait until your Provider joins your meeting.

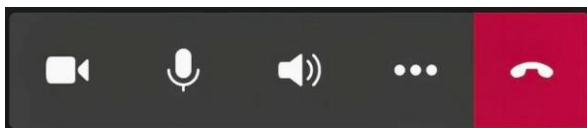
**Note:** If the provider joins the meeting/visit first, you will see a live feed of the provider.

**To see your toolbar: touch the screen and it will appear.**



If video/audio is not working (as pictured), click the "video" icon or "microphone" to turn on.

### Control Bar Key



- Camera button turns on and off webcam
- Microphone button turns on and off microphone
- Speaker turns on speaker
- ... allows for Closed Captions to be turned on
- Red box with phone ends the visit (don't click until visit is over)

Please call 503-378-7526 if you need help connecting or do not receive an e-mail.

Please set up your device before your appointment to allow time for troubleshooting.