

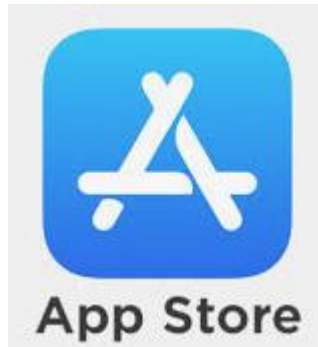
Connecting from an iPhone or iPad

- 1) Prior to your appointment, download the free **Microsoft Teams app** from your App store.

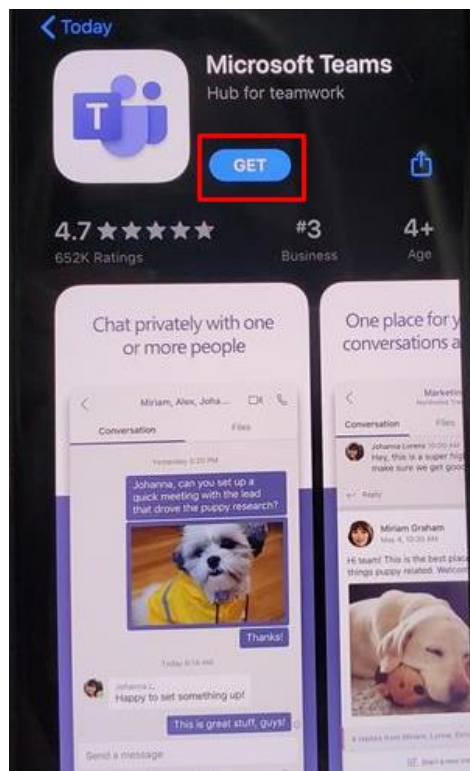
It is best to do this when you receive the e-mail about your appointment or a few hours before your appointment to allow for troubleshooting.

(If you do not receive an e-mail please contact 503-378-7526, to verify we have the correct e-mail address)

- a. Open your **App Store** and search for “**Microsoft Teams**”



- b. Download Microsoft Teams by clicking “**Get**”



- c. No need to open the app or make an account

Connecting from an iPhone or iPad

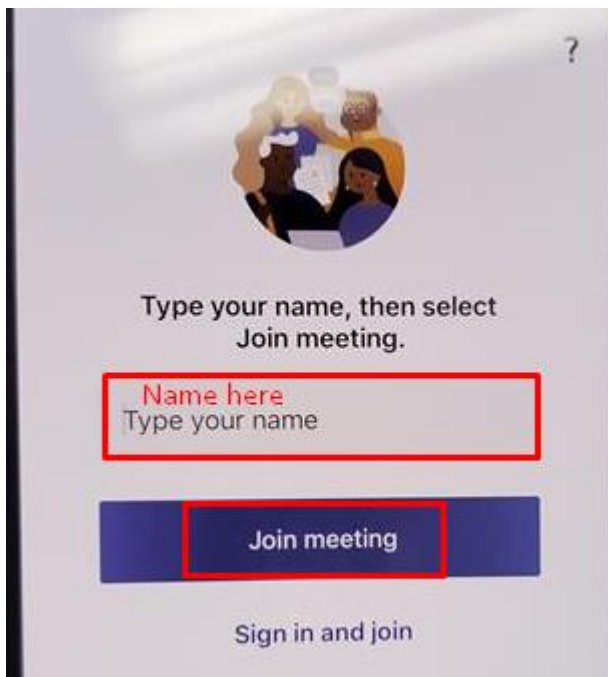
2) After downloading Microsoft Teams app return to your e-mail regarding your appointment.

3) Click “Join Teams Meeting”

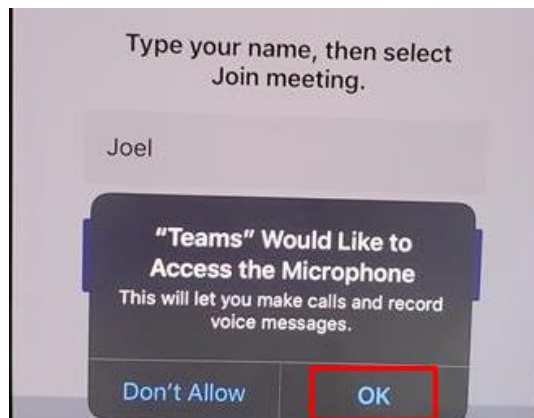


[Join Teams meeting](#)

4) **Type your name & click Join Meeting**



5) Allow Access to “Teams”



Connecting from an iPhone or iPad

6) If you join the meeting before the Provider, you will see the following message:



Make sure **video** and **audio** is on prior to joining the visit.

Note: If your camera is working & turned on you should see your cameras view at this time.

Please wait until your Provider joins the meeting.

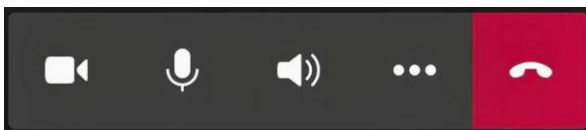
Note: If the Provider joins the meeting/visit first, you will see a live feed of the Provider.

To see your toolbar: touch the screen and it will appear.



If video/audio is not working (as pictured), click the "video" icon or "microphone" to turn on.

Control Bar Key



- Camera button turns on and off webcam
- Microphone button turns on and off microphone
- Speaker turns on speaker
- ... allows for Closed Captions to be turned on
- Red box with phone ends the visit (don't click until visit is over)

Please call 503-378-7526 if you need help connecting or do not receive an e-mail.

Please set up your device before your appointment to allow time for troubleshooting.