



UTILITY ASSISTANCE

City of Salem Emergency Water Assistance

Program Summary: This program is designed to help City of Salem residents keep their water on when there is a pending disconnection notice **OR** if it has already been shut off.

You need to bring:

- Disconnection notice from the City of Salem
- SNAP, or TANF approval documentation, or other proof of falling within income guidelines
- Picture ID – we will accept out of state IDs **once** but will need proof of Salem address such as a bill or bank statement.
- ALSO:** Your name must be on the bill. *We cannot assist another member of the household unless their name is on the account.*